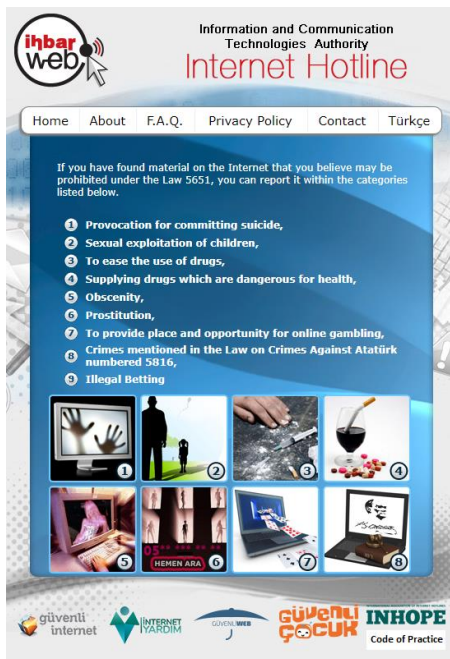


Child Online Protection in Turkey: Tools, Portals and Awareness Activities

The increasing use of the internet not only includes various opportunities for children, but also brings risks such as privacy breach, cyberbullying, exposure to harmful content, online abuse and addiction. With the Covid-19 pandemic, the importance of protection of children at online environment has been proven once again. Being aware of the importance of the matter, Turkey carries out many important projects and studies in this field.

The following portals and tools are in use as technical mechanisms and capabilities deployed by Turkey to help protect children online:



IhbarWeb – ihbarweb.org.tr

Internet Hotline of Information and Communication Technologies Authority (ICTA), the national regulatory authority of Turkey, is used as a public mechanism for reporting issues related to children online protection. IhbarWeb is a member of INHOPE (International Association of Internet Hotlines), which aims to improve international cooperation in combating the illegal content of the internet, particularly children's sexual abuse.



Safer Internet Center - gim.org.tr

In 2017, Safer Internet Center (GİM) was established within ICTA to protect the society from the risks of the internet, to inform children, youth and families about reliable, effective and conscious use of internet and to solve the problems within the context of the relevant primary legislation, Law No 5651.



Safer Internet Service - guvenlinet.org.tr

Free of charge filtering service which is offered by all ISPs for parents and families to protect children from the harmful content of the internet. Within this scope, child and family profiles are offered to users. Social media, games and chatting options are available in the family profile. The user can easily switch between profiles. Approximately 11.5 million subscribers use this service.



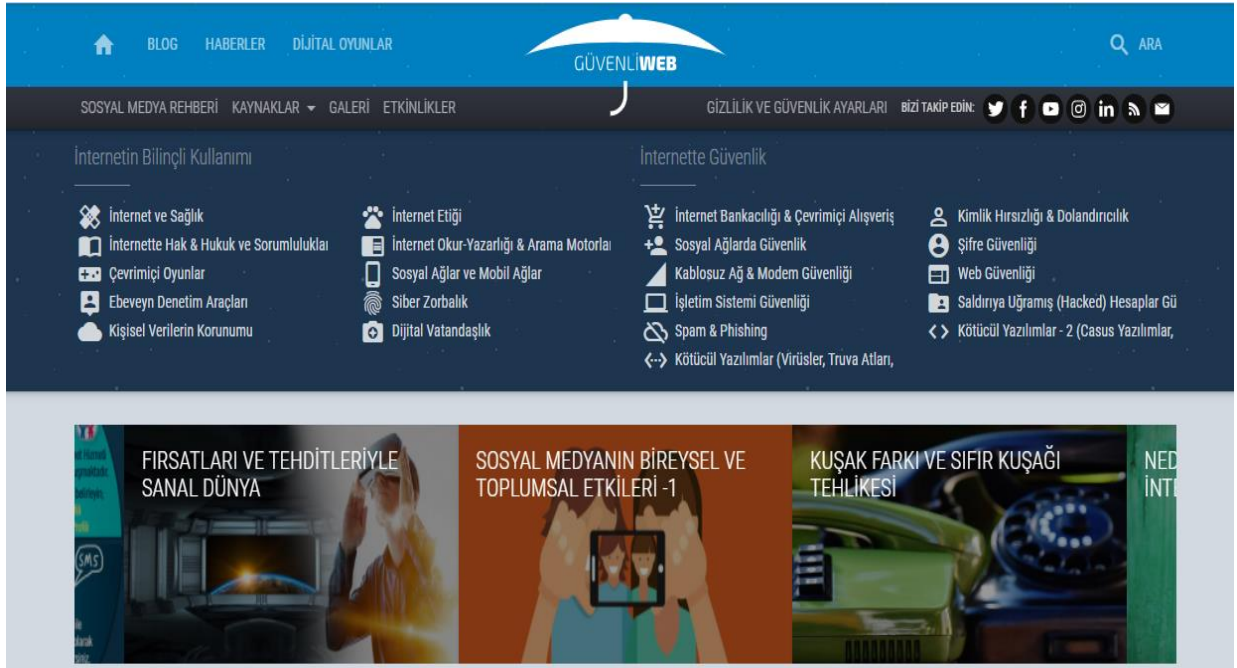
Internet Helpline Portal - internetyardim.org.tr

Internet Helpline Portal offers solutions for conscious, safe and effective use of the internet for the problems that internet users experience online. On the Internet Helpline Portal, there are informative texts and solution suggestions under 8 main headings: “Illegal Content on the Internet”, “Internet and Privacy”, “Information Security and Shopping on the Internet”, “Social Networking Platforms”, “Safe Internet Service”, “Digital Games”, “Cyber Bullying”, and “Internet and Health”. There is also **Secure Internet Information Support Line Call 141** where internet users can get support by phone.



Awareness Portal - guvenliweb.org.tr

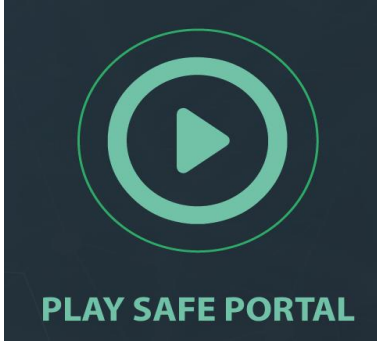
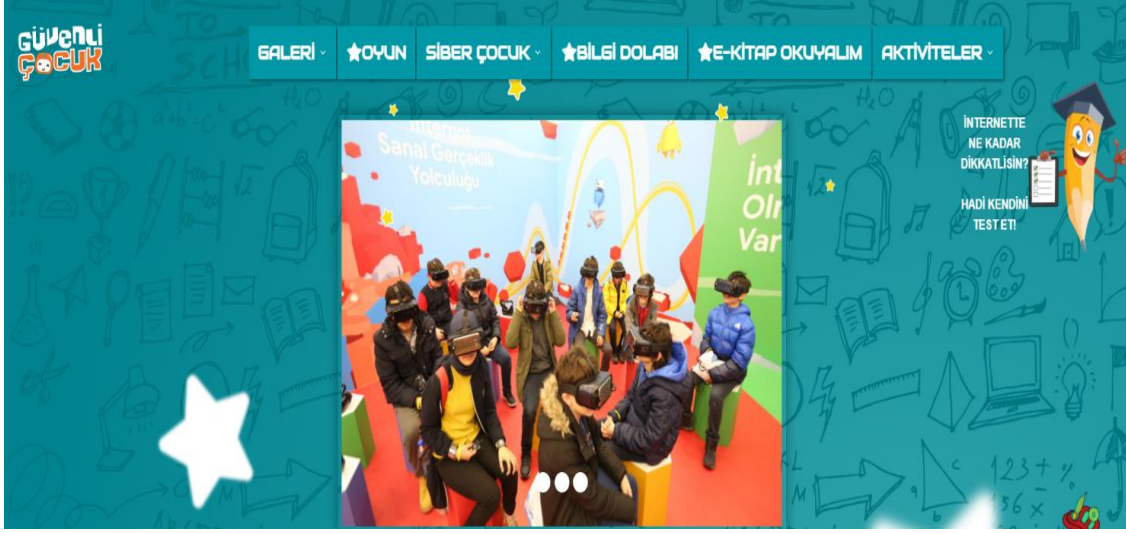
Audio/visual educational materials of the organised congresses, conferences and workshops are prepared and distributed on the portal with the purpose of creating positive content in digital environment. In addition, information regarding conscious, safe and effective use of the internet is published on the portal. The mobile format of the portal was also launched in 2021.





Safe Kid Portal - guvenlicocuk.org.tr

Games for education and entertainment were developed and published on the portal and at application stores.



Play Safe Portal - guvenlioyna.org.tr

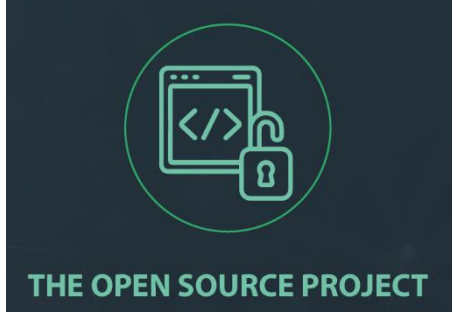
Along with various research and analysis on digital games, portal also engages in game design and production activities, training and awareness studies for conscious and safe use of digital games and for developing positive content.





Mobile Safer Internet Truck Project was initiated in 2018 by Safer Internet Center in order to offer the opportunities of technology to children who could not find the possibility to get to know the new technologies and to raise awareness about the conscious, safe and effective use of the internet. Mobile trucks visits the schools at all over the country and offers children and educators the fascinating world of technology and necessary education at the same time.





Open Source Project - acikkaynak.gim.org.tr

In 2019, Safer Internet Center initiated this project in order to create outputs that students, parents and educators can benefit from. “**Digital Literacy**” book, the first output of the project, in which the relevant ICTA staff takes place, was published in 2020. “**Digital Games**” book, which will be the second output of the project, is underway.



Face-to-face and online **training programs/seminars** are held by Safer Internet Center and by BTK Academy, the training center of ICTA which was established in 2017, about harmful online content that children may encounter and to provide information about what to do when they encounter such content, how they can use the internet and information technologies effectively, safely and responsibly. In 2021, 10,662 students, teachers and parents were trained by Safer Internet Center through 128 trainings/seminars on the conscious and safe use of internet. All events can be accessed on <https://www.guvenliweb.org.tr/galeri/etkinlikler>



As part of Turkey's long-standing efforts for building confidence and trust in the use of ICTs, **Child Online Protection-COP Guidelines of the ITU** were translated into Turkish and made available for all stakeholders as of May 2021.

In addition to these, Ministry of National Education developed a website (<https://www.eba.gov.tr/siber-guvenlik>) under the Digital Education Platform-EBA to raise awareness of students and parents for cyber security and child online protection. The website contains different types of content such as videos, infographics, posters, and games for children, students, teachers and parents.

CHILD ONLINE PROTECTION IN TURKEY (TOOLS, PORTALS AND AWARENESS ACTIVITIES)

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